

Treatment Package Terms and Conditions

1. Treatment package is to be utilized, solely, by the individual purchaser ("client").
2. Client has the option to utilize massage package sessions anytime during a twelve (12) month period from purchase date.
3. Shamanic Healing and Hypnotherapy packages must utilize all sessions within the package within 30 days of purchase.
4. Willow Healing, ("WH"), does not guarantee a specific date, time or therapist for appointments.
5. Package sessions may not be used in conjunction with any other offer unless authorized by a WH representative.
6. Enhancement services may be added at the time of service upon the request of the client. The client understands that there may be an additional fee for the enhancement service.

Better Life Membership Terms and Conditions

1. Willow Tree Healing Arts, Inc. ("Willow Healing") clients may choose a membership plan: **\$59 per month (60 minute massage); \$79 per month (Swe-Thai massage); or \$99 per month (Hypnotherapy Session).**

As a member, clients are eligible for one treatment per month and may schedule additional sessions during the month for the applicable membership rate. Members will also have the option to purchase up to five (5) gift certificates, within a twelve (12) month period of initial joining, at the membership rate.

2. Members are required to notify the clinic in writing of any change in credit card or account information on file prior to the next electronic funds transfer (EFT) date.
3. Membership payments are set up on a recurring monthly billing with a valid, current credit card. The first payment is made on the first or the sixteenth of the month of your first visit and then every 30 days thereafter. Payments for additional massages throughout the month will be made at the time of service.
4. All memberships will recur month to month. **Members may cancel their membership with a minimum thirty (30) day written notice.** The termination shall be effective 30 days after the upcoming regularly scheduled recurring payment. *(For example, if member provides a notice of intent to cancel on January 15th, with a membership payment date of the 1st of every month, the membership would terminate as of March 1st.)* Member has access to all membership benefits through the final termination date.
5. It is highly recommended for members to schedule eligible and additional appointments in advance, as our schedule may become booked quickly.
6. We will use our best efforts to process all your payments properly. However, we shall

incur no liability if we are unable to completely process any of your payments because of the existence of any of the following circumstances:

- A.** If through no fault of ours, your payment account does not contain sufficient funds to complete the transaction or the transaction would exceed the credit limit of your credit card, or your payment account or credit card does not otherwise permit the transaction to be executed;
- B.** You have not provided us with the correct account information to process your payment accurately ; or
- C.** Circumstances beyond our control, such as but not limited to fire, flood, acts of war, terrorism or the other interference from an outside force, prevent the proper execution of the transaction.

7. Membership is valid only for member listed or a family member in member's household.

8. Rates are subject to change with a thirty (30) day written notice.

9. APPOINTMENT CANCELLATION POLICY: Members may cancel your appointment without charge anytime 24 hours before your appointment. If a member cancels under 24 hours prior to the appointment, there will be a 50% charge of the scheduled service price. If you do not call or show for your scheduled appointment, you will be charged full price for the scheduled service.

10. DISCLAIMER OF LIABILITY: Members understand and voluntarily accept any risks associated with your treatment or the use of our facilities. Except where prohibited by law, you agree that Willow Healing will not be liable for any injury, including, and without limitation, personal, bodily, or mental injury, economic loss, or any damage to you resulting from negligence, other acts of Willow Healing, anyone on Willow Healing's behalf, or anyone using the services and/or facilities of Willow Healing.

11. PRIVACY POLICY: We respect and are committed to protecting your privacy. We will not sell your personal information to anyone.

SECURITY POLICY: Your payment and personal information is always safe. Our SSL software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

BY SUBMITTING PAYMENT FOR SERVICES:

I agree to the monthly payment reflected in this transaction

I hereby authorize Willow Tree Healing Arts, Inc. ("Willow Healing") to charge my credit card starting the day of the first massage session and every thirty (30) days thereafter.

I understand that monthly membership fee will be withdrawn, by Willow Healing, on

or after the same day of each month; however, the payment due date shall remain the same from month to month throughout the term of the membership.

I understand that Willow Healing may continue to charge my account or cancel my membership in accordance with the terms and conditions of this agreement.

We agree to sell and you agree to purchase the membership, goods and services described herein.

You agree to pay us for the membership, goods and services according to the payment schedule above.

AUTHORIZING THIS TRANSACTION CONFIRMS YOUR AGREEMENT to be bound by the terms, conditions, rules and regulations of this Agreement. All of the terms and conditions in this Agreement, as well as those contained in the Terms of Service, that has been given to you or read online at www.willowhealing.com, are a part of this contract. All persons signing this contract are equally responsible for paying it in full.

YOU ACKNOWLEDGE:

READING AND AGREEING TO THESE TERMS BEFORE SIGNING;

THAT OUR WEBSITE'S TERMS OF USE ARE INCORPORATED INTO THIS AGREEMENT; AND

WILLOW HEALING HAS THE RIGHT TO TERMINATE THIS AGREEMENT AT ANY TIME.